

City Manager's Report March 2021



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Annapolis City Manager David Jarrell, PE



Dear City Council Members,

I am pleased to provide the City Manager's Monthly Report for March 2021. This month, our city and city employees have made great strides amidst the continued COVID-19 pandemic.

The Department of Recreation and Parks held the grand opening of our state of the art Kenneth R. Dunn Municipal Pool at Truxtun Park. The pool will be open for lap swimmers only daily starting May 15, 2021. We are so excited for the community to use the brand new pool!

The Harbormaster's Office took delivery of a new boat. It is a tremendous new asset to our city. The boat is ready to begin patrolling and fee collection during the summer months.

The Annapolis Police Department (APD) officers and employees assisted children who are currently e-learning at community recreation centers throughout the city. APD also distributed stuffed animals to children through the S.K.A.T.E program. It was a huge success. Thanks to the outpouring of support from the Annapolis community.

Until next month...

Sincerely,

David

David Jarrell, P.E. City Manager







1790 Forest Drive Annapolis, MD 21401

Phone: (410) 263-7975 Email: afdinfo@annapolis.gov

This Month's Fire Prevention Message: "Secure Your Meds."

Monthly/ YTD Response Statistics

The Fire Department responded to:

995

Calls for service in March

2,760

Total Calls for 2021

The following list breaks down the types of service provided:

 EMS
 667 or 67%

 Fire
 246 or 25%

 Service
 66 or 6%

 Rescue
 2 or 1%

 Hazmat
 14 or 1%



EMS Hospital Transports	428
Cardiac Arrest Survival Rate	9.3% National Average 4.3%
COVID (PUI) Responses	53
SAFE Station Referrals	9
Overdose Responses	13 suspected
Narcan Administrations (includes responses to AACo)	12
Narcan Leave Behind Program	0
EMS Billing income for March	\$124,587
Public Information Inquiries	15
Fire Permit/Plan and Building Permit Reviews conducted by the Fire Marshal's staff	52
Use and Occupancy Inspections conducted by the Fire Marshal's Office	11



Fire Department

Completed 138 new fire safety building inspection(s) and 46 re-inspection(s) (includes inspections conducted by station personnel and the Fire Marshal's Office).

Our personnel installed 0 Smoke detector(s) and 0 CO alarm(s).

Fire and Explosive Services Unit

- responded to 6 suspicious package incidents and 0 bomb threats
- responded to 1 request for explosive detection K-9's
- conducted 1 EOD standby
- conducted 10 origin and cause investigations for fires
- · assisted the police with 2 investigation

Department continues daily personnel health screening for COVID Pandemic.

Department continues optional medical protocols for COVID Pandemic.

State of Emergency in place for COVID Pandemic.

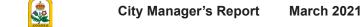
Department continues to support multiple vaccination clinics.

The EMS Division conducted 1 citizen CPR course(s) and 2 Your Life Matters event(s).



Chester Avenue – Boat Fire

On March 07, 2021 at 12:27 am, units responded to the 300 block of Chester Avenue for a report of boat fire at the pier. Units arrived to find smoke and conditions on a 40' Sailboat. Firefighters contained the fire before it damaged any other boats at the marina. Investigators from the Annapolis Fire and Explosive Services Unit are investigating the cause of this fire.







Line of Duty Death Anniversary – Firefighter William Brown

March 6, 2021 marked the 111th Anniversary of the Line of Duty Death of Firefighter William Brown of the Water Witch Hook and Ladder Company with the Annapolis Fire Department.

At approximately 1900 hours on March 6, 1910, a fire was reported in a dwelling and shoe store located at Market Street and Fleet Street. During firefighting operations, Firefighter Brown was operating a hose line on the roof of a structure when he fell to the ground striking his head. His injuries were initially believed to be minor. He went home that evening and later died from his injuries.

Annapolis and Anne Arundel County Firefighters conducted a short remembrance ceremony at the site of the former Water Witch Hook and Ladder Fire Station located on East Street.



Fire Department Performance Measurements FY2021

Performance measurement in the fire service is challenging. For example, it is impossible to determine if our fire prevention program is preventing fires or if we are just lucky. As the Fire Chief. I tend to focus on results instead of statistics. I monitor numerous Performance Measures to judge how we are doing as an organization and in regards to our Annual and Long Term Departmental Goals. Some of these factors are listed below:

1. Customer Comments

Do we provide a quality service, are we helpful, understanding and compassionate. Not only on emergency responses, but do we answer citizen inquiries and return phone calls and emails in a timely fashion (24 hours). I view every interaction with the public as an opportunity to meet and exceed their expectations. Are we achieving that goal? We receive very few complaints and many, many letters of appreciation. The Department has received no negative news stories regarding our service or the behavior of our employees.

- Thank you comments documented in March 1
- Complaints documented in March 1 (it was actually an illegal activity that needed to be referred to APD)

2. Emergency Response Times

Response time to emergency incidents is always controversial. The National Fire Protection Association (NFPA) Standard 1710 states that the first unit should arrive on the scene of an emergency within five (5) minutes of dispatch for 90% of our calls. We strive to meet that goal, but I am also concerned with the safety of our firefighters and the public. Taking into account all the factors that impact response times such as driver's experience, traffic and weather conditions, narrow city streets, etc., I don't believe racing down the road in a 40,000-pound fire engine trying to meet a five-minute arrival time is always in the best interest of public safety. Another current issue to providing a safe environment for the community is the amount of time that our ambulances

are at the hospital due to Emergency Room overcrowding, unavailability of rooms to move patients and other hospital challenges.





Fire Department

Fire Department Performance Measurements FY2021 (continued)

With that in mind. I consider:

(Minutes:Seconds)

- Average Turnout Time 1:30
- Average Response Time 2:30
- · Average Response Time for Multiple Units on Scene -
- · Average Response for first Advance Life Support Unit on Scene - 3:55
- Average Time that Units are at the Hospital 50 Minutes
- · Amount of Time that Units are at the Hospital Waiting to Turn Patients Over - 24 Minutes

3. Employees Injuries/ Workers Compensation Claims

Are our safety strategies and programs effective? Employee injuries are costly in terms of medical costs, lost work time, productivity and in the case of public safety overtime to cover vacant positions. Deputy Chief Spriggs and I review all injuries and meet quarterly with the City Risk Manager to review injuries and develop strategies to reduce injuries and get those injured back to work ASAP. Since 2010, we have reduced our injuries by sixty (60%) percent.

Workers Comp Claims for March - 4

One has abdominal issues after lifting a patient, one lost footing on steps while taking a patient out of their home, one had an eye issue after sleeping and one had a sudden medical issue at training.

Number of known cases of cancer experienced in our personnel for March in our Active Personnel - 0

4. Insurance Service Office (ISO) Rating The ISO rating is a great benchmarking tool for several factors, such as response coverage, staffing, training, equipment, etc. Our current rating is the highest rating possible at Class 1.

Goal: continue to be an ISO Class 1 Department.

5. Departmental Vehicle Accidents

Are our driving programs effective? Our Safety Committee reviews all Departmental Vehicle Accidents and we take appropriate actions (discipline, re-training, annual driver's training, etc.) to prevent future accidents.

Issues with vehicles in March - 4

One vehicle door got caught in the wind and struck a private vehicle, an engine struck a gate at a business, damage was found on the platform of the fireboat and one vehicle had paint damage after a child drew on it.

6. Employee Training hours

The role of the fire service is constantly changing and routine training is very important for us to meet future challenges. ISO recommends each firefighter receive twenty hours (20) of training per month. We currently average 17.5 hours.

Training hours completed - 2909

Areas Covered by Training

- Work Place Harassment and Discrimination
- · Personal Accountability Training
- · Emergency Medical Technician Recertification
- · Advance Life Support Recertification
- Building Inspections
- · Tactical Considerations for Hoarding Fires
- · Conducted joint Dive Rescue Training with the Anne Arundel

County Fire Department

State Fire Marshal

- · Conducted joint Underwater Explosive Dive Training with the
- Conducted joint Fire Training with the Anne Arundel County Fire Department

7. ALS Providers Skills Enhancement Rotation Program

To allow the ALS Providers the opportunity to receive skills proficiency, enhancement and growth opportunities, our goal is to have ALS Providers on a rotation to have time off the ambulances and receive skills enhancement.

Number of ALS Providers who had time off of the ambulances in March - 8

8. Minimum Staffing

To have a fully staffed fire department with trained ALS Providers, we need to have 25 personnel per operations platoon including a minimum of 12 ALS personnel.

Number of Personnel in March working on their assigned duties: 129

Overtime concerns continue due to "soft vacancies" which include; FMLA, long term sick leave, Workers Comp, Military Deployments, Short Term Disability, etc. Currently we have 13 of these personnel:

- · five not assigned to their normal duties
- · five out on long-term sick leave
- · three vacant positions

The result of this is Overtime usage, which totaled \$23,692.06 for the month of March, which is 3.75% of our total Overtime annual budget. This took our total FY 2021 Overtime usage to \$525,078.34, which is 83.00 % of our total FY Overtime.

9. Fire Prevention Programs

Are our fire prevention programs effective?

I cannot determine or measure how many fires are prevented, but I can monitor the number of fires, the cause and the annual estimated fire loss in dollars. If we have a fire, are we taking steps (public education, inspections, etc) to prevent future fires? Are we meeting the City Code requirements conducting annual fire safety inspections in the Historic District?

March Fire Loss - \$262,870

Fire Related Deaths for 2021 - 0 (Last fire related death was

Public Education Events - 0 (suspended due to COVID Pandemic)

Number of Citizens Trained - 0 Type(s) of Training Taught - N/A Language(s) Training was taught in - N/A

10. Begin Mobile Integrative Health Program

We are in the first year of this goal to have a trial interagency team to target high utilization/high risk citizens with telehealth protocol and alternate destination for Medicare patients. Initial goals include the legal and medical steps to allow for this team. Progress of Program: Currently working with the City of Annapolis Office of Law and Finance and the AAMC Office of Law to develop initial agreement to have the hospital fund the Overtime needed for Annapolis Fire Department personnel to work Overtime in this Program. (Currently put on hold due to COVID-19.) Have had some additional hurdles with AAMC's physicians arise that are being addressed.

Number of Patients in Program: 0 Outcomes of Patients in Program: N/A



Fire Department City Manager's Report March 2021

Information Technology



161 Duke of Gloucester Street Annapolis, MD 21401

Phone: (410) 263-7945 Email: mit@annapolis.gov

MIT Accomplishments in March included:

- · Continued the Executime Implementation. Completed the second full parallel with 100% accuracy. We have upgraded Executime to the newest version that has enhanced workflow. Live roll out will begin in August to give us time to update the workflow and end user documentation.
- Continuing Implementation of Advanced Scheduler for the Fire Department.
- Continued the ADP SmartCompliance Implementation. We are still facing delays due to issues our 3rd Party contractor is having with building the bridge between Munis and ADP. .
- · Continuing the implementation of Open Gov WDESK for building the budget book. We have completed two training sessions and have another scheduled for the end of July.

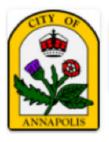
Munis

- Request for Check went live on October 6, 2020
- · Decentralizing Purchase Order Change Order Requeststesting with MIT and Public Works.
- Continuing PCard Testing completed the first parallel test. Scheduled the second parallel test for November 23, 2020
- · ACH payments to Vendors update: Finance is working with WellsFargo to enable testing of our file. We are still waiting for this to be completed.
- · Working with TylerForms to develop a form to allow Finance to email vendor bills versus sending paper bills.
- · Completed prepwork for Fiscal Year End Close
- Uploaded new Fiscal year salary tables and Insurance premium tables.

Workforce Cyber Security Training

As of March 31, 2021, 84% (508) of employees have activated their account. Lesson #16, Passwords, was released on 03/01/2021, and 52% of employees have completed the lesson. Reminder emails were sent on 03/16/2021 & 03/23/2021.

Desktop and laptop patches and endpoint protection updates deployed as scheduled.



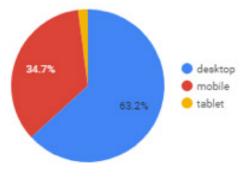
Analytics for www.annapolis.gov

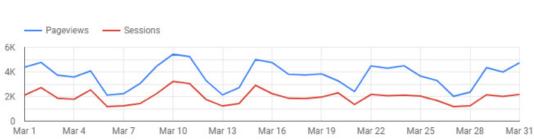
Pageviews Unique Pageviews

Sessions

115.6K 94.4K

60.9K





GIS

Maintenance Tasks

- · Address Assignments
- · Centerline Management
- Manage parcel layer
- OD Free and Substance Use Disorder bed finder support
- General data maintenance
- · Supporting users
- · Updated SDAT for March
- · Updated Fire CAD Dashboard for Feb
- · Support both Spanish Police and COVID Hub

Projects

- · Open Data web site development ongoing
- Support Recovery Zone mapping
- Police CAD system
- · Bike Story Map

Other Requests

- · Fixed Grid Viewer for Public Works
- Worked on GPS units that were not working well for stormwater project
- · Participated in COVID leadership calls
- · Participated in TUGIS and URISA conference meetings
- QAQCed County planimetric data
- · Assist with dashboard and data collection for Public Works

Pop	ular pages		
	Page Title	Page	Pageviews +
1.	Annapolis, MD Official Website	/	13,626
2.	Police Property Auctions Annapolis, MD	/961/Police-Property-Auctions	4,429
3.	Annapolis, MD	/Search	2,796
4.	Online Bill Pay Annapolis, MD	/802/Online-Bill-Pay	2,663
5.	City of Annapolis Recreation & Parks Ann	/189/Recreation-Parks	2,502
6.	Jobs with the City Annapolis, MD	/237/Jobs-with-the-City	2,265
7.	Annapolis, MD	/list.aspx?PRVMSG=253	2,113
8.	Bus Routes & Schedules Annapolis, MD	/185/Bus-Routes-Schedules	1,964
9.	Daily Police Activity Reports & Press Relea	/1128/Daily-Police-Activity-Reports-Press	1,827
10.	Licenses & Permits Annapolis, MD	/923/Licenses-Permits	1,722

Top I	nternal Search Queries	
	Search Term	Pageviews +
1.	Real Property Transfer (PDF)	37
2.	Waterworks Park	33
3.	Online Bill Pay	17
4.	calendar	14
5.	Staff Directory	10
6.	etrakit	10
7.	Parking	10
8.	Plumbing Permit Application (PDF)	9
9.	Property Tax	9
10.	Marriage License	9



Information Technology





145 Gorman Street, 3rd Floor Annapolis, MD 21401 Phone: (410) 260-2200 Email: mrb@annapolis.gov

General Updates

Resilience Grant: The RFP for the resilience grant was sent out and a pre-bid conference was held. Responses were due in January and have been reviewed. An announcement about the consultant who was selected should be forthcoming.

Energov: Ongoing implementation of the new permit tracking system is underway.

HACA Coordination: the Department is working with HACA to coordinate renovations at the Morris H. Blum Senior Apartments.

Licenses and Permits

The Licenses and Permits Division licenses and inspects all rental housing to ensure safe and sanitary living conditions. It also licenses contractors doing business in the City and inspects and enforces zoning and building regulations. It provides preapplication meetings for those interested in a property prior to leasing. With the Fire Marshal's Office, it additionally ensures that automatic fire sprinkler systems shall be installed and maintained in accordance with the Code of the City of Annapolis.

Goal	Objective.	Benchmarks	Performance Measures	This Month
Ensure customer satisfaction with review process	Review applications for completeness in a timely manner	Initiate review of 100% of applications within 3 days of receipt	Percentage of application reviews initiated within 3 days of receipt	95%
Ensure safe, sanitary rental housing conditions	Investigate alleged code violations promptly	100% of alleged code violations investigated within three days of being reported	Percentage of reported alleged code violations investigated within three days of being reported	29%

Issues before Council

O-50-20 Ordinance Planning Commission Moderately Priced Dwelling Unit	For the purpose of updating certain occupancy periods of Moderately Priced Dwelling Units; eliminating variations on defined terms; providing supplemental regulatory authority to the Director of Planning and Zoning; and generally relating to the Affordable Housing Trust Fund.
O-47-20 Ordinance In Committee Local Zoning Map Amendment	For the purpose of rezoning parcel 1340, Grid 0008, Tax Map 052A, known as 21 Maryland Avenue, Annapolis, Maryland, to be zoned in its entirety as C1, "Conservation Residence" Zoning District.
O-4-21 Ordinance Planning Commission Medical Cannabis Dispensaries	For the purpose of allowing medical cannabis dispensaries in certain zoning districts within the City of Annapolis; and adding a definition.
O-1-21 Ordinance In Committee Planning Commission Bulk Regulations	R4 and R4-R Residential Zoning Districts - For the purpose of correcting conflicts in the bulk regulations table and the table notes related to attached single family and multifamily dwelling units
O-7-21 Ordinance Planning Commission Short Term Rental Licenses Conservation Districts	For the purpose of requiring special exception approval for a new non owner-occupied short term rental license in the R2-NC, C1, and C1-A conservation residence districts; requiring special exception approval for the transfer of any existing non owner-occupied short term rental license in the R2-NC, C1, and C1-A conservation residence districts; providing definitions; providing for the waiver of special exception approval for certain individuals; and generally related to short term rental licenses.



Current Planning and Development Review Recent Activity



Planning and Zoning

Comprehensive Planning

The Division of Comprehensive Planning is responsible for the coordination of long-range planning activities including development and implementation of the Annapolis Comprehensive Plan, performing special land use and fiscal analyses, performing traffic and transit related studies, and other tasks as requested by the Mayor and City Council. Staff activity includes analysis and updating of City plans to guide development and provide a basis for comprehensive and coordinated review of projects and applications.



Community Development

Capital Projects

Universal Lodge #14

Funding: \$223,000- State Community Legacy Funds

Phase: Procurement ECD: Winter 2021

The Community Development Division continues working with Universal Lodge # 14 to restore the exterior of this historic building which is on the National Register of Historic Places. The city was awarded \$200,000 to complete the project construction which was approved by the Maryland Historic Trust. The project architect completed the window schedule and details, bid documents, added alternatives, legal bid form, past experience and key personnel. The Chief of Community Development submitted the documents to the Procurement Officer. Project will be ready to go out for bids in April.

Robert Eades Park

Funding: \$33,000 - Clay Street Community Legacy Funds

Phase: Design

Staff continue their work on the renovation of College Creek Park which was renamed in honor of Robert Eades. ALA architects has completed a schematic drawing of the park which will include an accessible walkway to the water, bench, the memorial, an osprey platform and binoculars to view the wildlife and vegetation on College Creek. Staff received a cost estimate of \$459,500. The project will be included in the FY 2022 Capital Budget.

Moderately Priced Dwelling Unit Program

Currently the MPDU Program has two developments that will potentially provide 25 MPDUs for sale. Rocky Gorge (Aris T. Allen) has six MPDU but has not begun construction because of access issues to Aris T. Allen Blvd. Parkside Preserve which includes both single family and townhomes is under construction and will provide 19 MPDU townhomes. Pricing for the MPDUs is underway. The first 7 townhomes will be available in March 2022.

Consent Order

One of the requests in the consent order was that the City improve the visibility of City services on the City's website in search results and make available paper copies of the relevant City services to HACA residents. Staff completed the information page and pamphlet for public housing residents on services that are available to them from the city government. Also the job description for the additional staff person required by the consent order was completed.

Economic Development



12

Historic Preservation Division

Goal	Objective	Benchmarks	Performance Measures	This Month
	Make the Historic Preservation Commission (HPC) public hearing process informative and understandable by ensuring applicants understand the review process	90% of public hearing applications are approved each month	Percentage of public hearing applications approved each month	100% 3 Public Hearing applications were approved: 61 Franklin Street, 9 Shipwright Street & 79 Franklin Street.
Ensure preservation of historic district	Communicate with the applicant/property owner to resolve violations quickly	100% of violations resolved or enforced within 90 days	Percentage of violations resolved or forwarded to the Office of Law for enforcement within 90 days	100% 57 West Street sign violation closed. New violation 90 Maryland Ave. sign
	Provide technical assistance resources for property owners and contractors on the HPC web page	Add six (6) new informative links about historic preservation issues to the web per year.	Number of new links added to the HPC web page	The information from the web was copied to a sign at the M-B House to promote City endeavors.

Historic Preservation Notable Activities

Applications:

Administrative approvals issued: 15 with a \$973,872 total estimated construction value. 2 with a \$5,500 total estimated construction value. 3 with a \$1,316.279 total estimated construction value.

Tax Credit applications: 2 received with a \$35,960 total estimated value of construction.

Maynard-Burgess House Rehabilitation

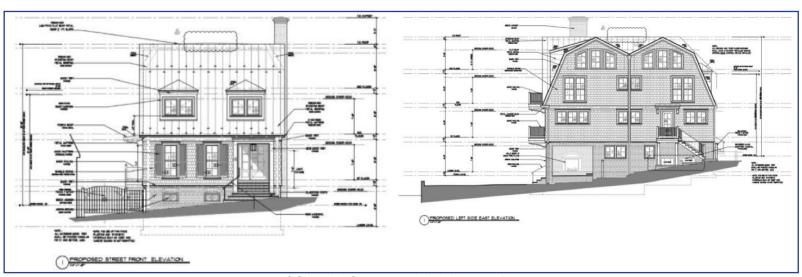
More than 626 pages of specifications were received, requiring several days of review and suggested editing. Changes to the HVAC engineering and architectural design for the second floor and attic levels were requested. Staff worked with Four Rivers Heritage Area to create a video showcasing the architectural details of the Maynard-Burgess House. https://www.youtube.com/watch?v=4ongkCfy2KI

Church Circle and radiating streets

Staff continues to work with DPW staff and BGE to coordinate archaeological studies and monitoring related to three projects in and around Church Circle: gas line replacement (BGE), water line replacement (DPW) and traffic signal replacement (DPW). The projects require separate archaeological monitoring contracts.

Staff Section 106 Review for Adverse Effects on the Historic District

Staff participated in the completion of a USNA Programmatic Agreement for Seawall Repair and Enhancement. Staff reviewed antennas and generators at downtown hotels



9 Shipwright Street new residential construction



Technical Assistance

Staff continued to work with the owner and architect of 196 Duke of Gloucester Street, a house that suffered a devastating fire in November of 2019. The house will be restored from office to residential use.



Fourth Street Design Architects and Owner Lynn Krause inspect windows.



Sufficient evidence remains for a millwork shop to reconstruct original windows.

Planning and Zoning





Police Department



199 Taylor Avenue Annapolis, MD 21401

Phone: (410) 268-9000 Email: police@annapolis.gov

Shooting suspect arrested

On March 24, 2021, at approximately 7:03pm, officers responded to the 700 block of Newtowne Drive for a report of gunshots fired and a white in color vehicle with a damaged rear windshield driving from the scene. Officers arrived and located suspected blood and ballistic evidence. A vehicle parked in the area also sustained suspected gunshot damage.

Shortly thereafter, Annapolis Police Department Communications was notified of a walk-in shooting victim at Anne Arundel Medical Center. An officer responded to the hospital and determined that the victim was shot during this incident.

Detectives responded and interviewed the victim, the victim advised that he was in the area of Newtowne Drive when he was approached by the suspect. The suspect brandished a handgun and announced a robbery at which time the victim ran away. As the victim was running away he was shot multiple times in the lower extremity. The victim was able to make it to a vehicle at which point he was driven to the hospital.

During the course of the investigation, the suspect was identified as Kamal Davis 10/2/2002 of Washington DC. Davis was located in the 700 block of Newtowne Dr and arrested for the shooting. Davis was charged with multiple offenses to include attempted murder, he was later committed to the Anne Arundel County Detention Center on a no bond status.

Training

On March 29, 2021 four officers attended Crime Scene Forensics Training. The officers were trained in crime scene processing, evidence collection and crime scene management.

On March 31, 2021 Lt. Amy Miguez, Sqt. Nicole Vaden and Sgt. Tania Hernandez attended Women in Command Training. The training was designed to further assist and prepare women in law enforcement for command level positions.

E-learning Centers

Officers and civilian employees assigned to the Community Services Section assisted children at various community recreation centers in e-learning school. Children were helped with turning in missing assignments, participated in classroom

15



activities and reinforced lesson plans.

S.K.A.T.E Program

The Annapolis Police Department received overwhelming support from the community for the S.K.A.T.E Program. We



received enough stuffed animals that allowed for us to venture out into the community and hand them out to the children of Annapolis. We deeply appreciate those who donated to a great cause. without the generous and overwhelming donations we wouldn't have been able to make so many children happy.

Positive Impact Program

Annapolis Police Department Re-Entry Unit assisted underserved/ unrepresented individual men and women with various support through community and government collaboration. Those in need were able to obtain permanent employment, substance abuse treatment, assistance with housing issues to include temporary shelter and permanent housing.

APD partnered with the Department of Parole and Probation to assist in conducting home visits and offering further assistance to individuals who were recently released from incarceration. With the assistance of the Office of the Public Defender criminal cases were expunded which now allows those individuals to successfully obtain employment.

Officer of the Month for March 2021 Officer M. Taveras

On Monday March 22, 2021 at approximately 4:30pm, Officer Taveras was traveling in her personal vehicle off duty. While traveling on the Rt. 450 Naval Academy Bridge driving toward the city limits, Officer Taveras observed a young teenage female begin to climb over the wall on the edge of the bridge at the highest point, obviously about to jump into the water. At that time, Officer Taveras made a U-turn on the bridge, expeditiously arrived at the girl's location, parked and ran to the child's aid.

Officer Taveras made contact with the female, she took hold of the girl's arm, secured her at the elbow, and began to calmly communicate with her. The girl continuously told Officer Taveras that she wanted to jump into the water to end her life. For several minutes, Officer Taveras spoke to the young lady compassionately and related to her on a personal level.

After several minutes of talking with the young lady, Officer Taveras was able to convince her to climb down from the edge of the bridge and sit on the sidewalk with her. As responding police arrived, Officer Taveras held the girl's hand until she was ultimately taken into protective custody by Anne Arundel County Police.



Police Department City Manager's Report March 2021



Recreation & Parks Department

308 Chinquapin Round Road Annapolis, MD 21401 Phone: (410) 263-7964 Email: transit@annapolis.gov

Kenneth R. Dunn Municipal Pool at Truxtun Park Getting Ready for the 2021 Summer Season

The Aquatics Division and the Parks Division are working together to prepare and condition the Kenneth R. Dunn Municipal Pool (KRDMP) for operation for the upcoming summer season. A summer season that will be full of pool fun and aquatic exercise for all. There will be a partial opening of the pool on May 15 for lap swimmers only, daily hours of operation 12:00 PM - 4:00 PM.

The reason the pool will not be open for the general public is because the water temperature will not be high enough to meet AA County Health Department water temperature requirements for the general public. Therefore, the KRDMP will open for the general public on May 22.

In spite of the pandemic, the City and the ARPD managed to facilitate the grand opening this state of the art pool for the citizens of Annapolis. The KRDP is the only public outdoor pool in Anne Arundel County and serves not only diverse groups of citizens throughout Annapolis; it also serves citizens of Anne Arundel County.

The City Administration and the Recreation and Parks Department welcomes everyone to partake in the wonderful world of aquatics at the Kenneth R. Dunn Municipal Pool at Tuxtun Park. The KRDP is coordinated and supervised by, Jennifer Jennings, Aquatics and Fitness Supervisor and, Jennifer Rafiq, Pool Manager.



Working on the Pool



Lothorian Pool Maintenance Company Go's to Work



Pool Cover Unveiled

The Harbormaster took delivery of our new boat this month.

The vendor will be adding a T-top and we will add lights and radios, but the boat is ready to begin patrol and mooring fee collection. This boat has an aluminum hull, commercial grade tubes and will be a tremendous asset for our City. The boat was a demo boat with only 50 hours on the motor. She was purchased for under \$50,000.







Department of Transportation

308 Chinquapin Round Road Annapolis, MD 21401

Phone: (410) 263-7964 Email: transit@annapolis.gov

Summary of Transit Activities by Mode

Table 1

MODE	Activity	Mar 2021	Mar 2020	% Change
Fixed Route	Ridership*	11,684	28,501	-59.00%
	Service Miles	31,066	38,255	-18.79%
ADA Paratransit	Ridership	245	162	51.23%
	Service Miles	1,814	1,480	22.57%

^{*}Data includes the following free rides that generated no revenue:

Free Rides in March 2021 (already included in Table 1)

Table 2

Rider Group	Mar 2021	Mar 2020	% Change
K-12 Students	140	6,069	-97.69%
MTA Transfers	927	2,721	-65.93%
City Employees	456	1,541	-70.41%
Children Under Age 6	329	1,513	-78.26%
TOTAL	1,852	11,844	-84.36%

Parking Activities, March 2021

Transaction (Activity)	Mar 2021	Mar 2020	% Change
Garages/Lots Vehicles Parked**	29,053	22,988	26.38%
On-Street - Meter Transactions	28,514	29,072	-1.92%
On-Street - Citations	1,472	874**	68.42%

^{**}On-Street parking became free on March 17, 2020. Enforcement was in only residential parking districts.

On-Time Performance (OTP)

On-time performance (OTP) measures the reliability of the transit service based on published arrival time schedule. For ADA Paratransit service, all pickups were on time. OTP for paratransit service was 100%. There were 14 cancellations.

Fixed routes OTP was 95% based on 103 observations.

Maintenance

- Twenty-seven (27) preventive maintenance tasks were completed.
- · There were two (2) road calls that the maintenance technicians were able to fix to allow the buses to continue theirs scheduled trips.
- Completed annual fire extinguisher inspections for both buses and buildings
- All cutaway buses have passenger barriers installed.
- Thirty-nine (39) electronic fare box system issues that required a transit supervisor's intervention to correct them.



Adopt-A-Stop Shelter Program

Annapolis Transportation's Adopt-a-Stop program relies on community partnership to assist with maintenance of bus stops throughout the City. Individuals or groups can apply to adopt a bus stop for a commitment of one year. The adopting organization pledges to keep their adopted bus stop clean. Bus stop adopters will be publicly recognized with a sign at the adopted bus stop and recognition on the Annapolis Transportation website. Below are some photos of Adopt-A Stop Program by SOFO Annapolis, a non-profit diverse group of shops and business owners along the Forest Drive corridor that believes in creating unity, community involvement and support for our community, devoted to promoting equality, kindness, and inclusivity among all of our community members.













Public Works Dept crew installing a bus shelter. Alderman DaJuan Gay (Ward 6) with Public Works crew